

CORPORATE & SCRIP ACCOUNTS

Does Fleet Farm offer a discount for bulk gift card orders? Yes. We offer volume discounts for large corporate/Scrip orders over \$1000.00 for both physical and eGift cards. Please contact Customer Care for more details.

What are the benefits of creating an online Corporate account? An online corporate account provides your business access to our self-service ordering portal that allows you to securely place and seamlessly manage all your bulk Gift Card orders in one place. Additional benefits are available for qualifying businesses placing large annual orders.

Are there any fees to set up a Corporate Gift Card account? No, we do not charge any program fees. The only cost is the face value of the Gift Cards.

How long does account approval take? Please allow 1-3 business days for review.

Who should I contact if I would like help ordering bulk Fleet Farm Gift Cards?

Our Customer Care Team can be reached here:

- Phone: 877-633-7456
- Email: ffgift@fleetfarm.com

ORDERS

What denominations can I purchase? Physical Fleet Farm Gift Cards or eGift Cards are available in denominations ranging from \$5 - \$2,000.

What are the types of cards I can order? We offer multiple options to fit your needs, including physical Gift Cards, eGift Cards or codes.

Is there a minimum number of gift cards I must order? No, you can order as many or as few as you'd like. Discounted orders must reach the minimum purchase of \$1000.00 and the discount is displayed at checkout.

Can I add a personalized message to my recipients? Short messages can be included for individual gift card, email or text orders. Messages cannot be included in bulk purchases.

What are my payment options? We accept major credit cards and physical checks, as well as ACH payments. If you would like to pay via ACH, please contact Customer Care to enable this option on your account.

Payment is due prior to orders being processed.

If you pay by credit card, your order will begin processing immediately upon payment approval. If you pay by check or ACH, your order will not begin processing until payment has been received.

Please allow 48 hours for order processing after payment is received before your order is shipped.

Do you accept cash? No.

How do I pay by ACH? If you would like to pay via ACH, please contact Customer Care to enable this option on your account.

Once enabled, select the “ACH” payment option at checkout. ACH payment details will be displayed on screen for your reference. After order submission, send your ACH payment via your preferred banking institution.

How do I pay by check?

Select the “Check” payment option at checkout. After your order is placed, you’ll receive an emailed order confirmation from Fleet Farm. Send a copy of the order details and a check to:

Fleet Farm Store Support Center
2401 S. Memorial Drive
Appleton, WI 54915

Attention: Sales Audit – Corporate Gift Card Order Processing

Your order will be shipped as soon as we receive payment. If your payment isn’t received within 28 days, the order will be canceled. Check payments may take up to two weeks to process upon receiving payment.

Can I return an order? No. Fleet Farm Gift Cards or eGift Cards cannot be returned.

Can I add a PO to my order? You can reference a purchase order number at checkout.

What are the terms and conditions associated with Fleet Farm gift card purchases?

Gift cards and eGift cards can be redeemed for merchandise at any Fleet Farm store as well as at FleetFarm.com. Fleet Farm Gift Cards or eGift Cards cannot be returned or redeemed for cash or credit unless required by law. To redeem online, enter the gift card number and access number at the payment page of the FleetFarm.com checkout. Up to four gift cards may be redeemed online at one time. Lost, stolen or damaged gift cards may be canceled and replaced with a new gift card in the amount of the then remaining balance upon proof (original sales receipt) as required by Fleet Farm. If you lose or misplace your gift card, immediately contact Customer Care at 1-877-633-7456. For your gift card balance, call 1-800-368-1200 or go to FleetFarm.com. Purchase of the card constitutes acceptance of these terms and conditions. Use of the card constitutes acceptance of these terms and conditions. The terms and conditions of your gift card are governed by the laws of the state where the card was purchased. Gift cards have no service fees and no expiration dates.

DELIVERY

How are gift cards shipped? Gift cards are shipped using delayed activation. You are able to activate your gift cards via your online account or by calling Customer Care at 877-633-7456.

How much does shipping cost? Standard shipping is complimentary on all card purchases. 2-3 Business day shipping is available for \$25. Please allow 48 hours for processing before your order is shipped.

How long will it take to receive my order? Physical Gift Cards (plastic) are typically delivered within 4-7 business days following receipt of payment, when standard shipping is selected. eGift Cards and Bulk Codes (electronic) are typically dispatched within 24 hours of receipt of payment.

ABOUT CORPORATE GIFT CARDS

How are these gift cards different than the gift cards I buy at the Fleet Farm store? They aren’t! You can use gift cards at Fleet Farm stores or at FleetFarm.com, with no fees and no expiration dates. Our corporate gift card program simply makes it easy for you to order and send gift cards to your customers, employees or team, whether that’s 10 people or 10,000.

What is the expiration period for Fleet Farm Gift Cards? Fleet Farm Gift Cards or eGift Cards never expire and there are never any fees.

Where can Fleet Farm Gift Cards be used? Just like any Fleet Farm Gift Card, you can use them at Fleet Farm stores or at FleetFarm.com. From toys to sporting goods equipment, clothes to groceries, there's something for everyone.

Is there a way to restrict how the Gift Card is used or to limit it to certain items? No.

Can you tell me if a Gift Card has been claimed? No.

If I don't use all the cards, can I return them? No, there are no returns or refunds.